

**FREQUENTLY ASKED QUESTIONS****Q: What utility services does Liberty Black Mountain provide?**

A: Liberty Utilities (Black Mountain Sewer) Corp. (“Liberty Black Mountain”) provides wastewater utility services to the public primarily within the Town of Carefree, small portions of the City of Scottsdale, and in an unincorporated portion of Maricopa County. As of December 31, 2025, Liberty Black Mountain Sewer served approximately 2,344 wastewater connections.

**Q: How long has it been since Liberty Black Mountain has had a change in rates?**

A: The current rates in effect for Liberty Black Mountain customers were approved by the Arizona Corporation Commission (“Commission”) and have been in effect since May 18, 2021.

**Q: Why is Liberty Black Mountain seeking new rates at this time?**

A: Liberty Black Mountain is asking for a rate adjustment due to the increased costs of providing safe and reliable utility services. Since the last rate request in 2019, Liberty Black Mountain has invested approximately \$3.9 million in improvements to our wastewater system. These essential investments allow us to continue providing customers with reliable and safe service every day.

You can learn more about these infrastructure investments on our website by scanning the QR code below:

**Q: What is the proposed annual rate increase?**

A: Liberty Black Mountain is seeking an increase in annual revenues of approximately \$1.4M or 46.79% over current revenues for wastewater customers.

**Q: What is the estimated monthly impact on residential customer bills?**

A: Liberty Black Mountain residential customers will experience an average estimated increase of \$41.31 per month for wastewater service.

**Q: Why were these costs necessary?**

A: Liberty Black Mountain understands the importance of reliable wastewater collection and delivery. To continue meeting customer needs and regulatory requirements, we make necessary investments in infrastructure, including pipes, transportation facilities, technology, and other system improvements. These upgrades, along with ongoing maintenance, help support safe, reliable wastewater service while maintaining compliance with federal and state regulations.



**Q: What is involved in the rate case process?**

A: The process starts with Liberty Black Mountain filing a rate case application with the Commission. Commission Staff, along with other parties who wish to intervene, will review Liberty's application.

As part of this review, Arizona Corporation Commission Staff and third-party intervenors may ask Liberty Black Mountain questions to get more information before making recommendations to the Administrative Law Judge ("ALJ"). An evidentiary hearing will then be held to provide the ALJ the necessary information to prepare and submit a Recommended Opinion and Order ("ROO") to the Commission for consideration.

Based on all the information and the recommendations in the ROO, the Commission will ultimately determine the amount of annual revenues Liberty Black Mountain is authorized to collect through customer rates.

**Q. Can I provide input on the rate request?**

A. Yes. You can provide comments concerning the rate case application to the Commission by visiting the Commission's website at [www.azcc.gov](http://www.azcc.gov) or by calling 602-542-4251 or 1-800-222-7000.

**Q. When will the new rates go into effect?**

A. At this time, Liberty Black Mountain expects that new rates would go into effect as early as third quarter of 2027.

**ADDITIONAL RESOURCES**

For additional information regarding Liberty Black Mountain's rate case application or the rate case process in general, please visit Liberty's website at [www.libertyutilities.com](http://www.libertyutilities.com).